



Neal Jennings
99 Gloucester Street Suite 1
Toronto, ON
M4Y 1M2

June 15, 2009

Dear Neal Jennings,

Thank you for your continued loyalty to both Saturn Saab of Hamilton Mountain and Saturn. You are important to us, and we value your patronage.

Saturn is committed to giving our customers the best possible service, which is why we felt it was important to advise you directly that Saturn Saab of Hamilton Mountain has closed, effective May 19, 2009.

We believe that Saturn can continue to provide a superior sales and service experience for all of our new and existing customers through our remaining retailers. We invite you to call our Customer Care Centre at 1-800-263-1999 and speak to a representative if you have any questions about these changes. Our Retailer Locator tool at saturn.ca is also available to help you to select a retailer in your area to meet your ongoing sales and service needs.

We hope you will continue to service your vehicle at one of our authorized Saturn Retail facilities. Our technicians' training is Saturn-specific and we use Saturn-approved parts and state-of-the-art diagnostic equipment to provide you with extraordinary Saturn service.

Sincerely,

A handwritten signature in black ink that reads "Amrit Mehta". The signature is written in a cursive style with a long, sweeping underline.

Amrit Mehta
Director, Saturn Saab Canada